

Red Lake Nation College Complaint Resolution Policies

Red Lake Nation College has processes in place to review and appropriately act on complaints concerning the institution, including enforcing applicable state laws. Red Lake Nation College makes every effort to resolve student, faculty, employee, and community member complaints internally, using policies and procedures outlined in the current RLNC catalogs and manuals.

Please see the following documents for procedures regarding the issues presented. These documents can be located on the RLNC website.

- Academic Grievance Process (RLNC Catalog, pg. 61)
- Academic Honesty Violations (Student Handbook, pg. 22) (RLNC Catalog, pg. 55)
- Academic Suspension Appeal Process (RLNC Catalog, pg. 60)
- Consumer Protection (Title IV) Student Complaint Process (website) (RLNC Catalog, pg. 65) (Student Handbook (pg. 12)
- Criminal Activity (Student Handbook, pg. 18) (RLNC Catalog, pg. 48)
- Employee Grievance Process (Personnel Policy and Procedure Manual, pg. 54)
- Employee Right to Appeal Performance Evaluation (Personnel Policy and Procedure Manual, pg. 37)
- Equal Opportunity Discrimination Complaint (Personnel Policy and Procedure Manual, pg. 10)
- Faculty Right to Appeal Performance Evaluation (Faculty Handbook, pg. 18)
- Family Educational Rights and Privacy Act (FERPA) (RLNC Catalog, pg. 64 (Student Handbook, pg. 11)
- Financial Aid Appeal Process (RLNC Catalog pg. 39)
- Non-Academic Student Grievance (Student Handbook pg. 14)
- Sexual Harassment/Sexual Misconduct Reporting (Personnel Policy and Procedure Manual, pg. 12) (Student Handbook, pg. 17)

Unresolved complaints may also be filed with the Higher Learning Commission. The link above provides information on its complaint policies and procedures. Complaints can be mailed to: Higher Learning Commission 230 South LaSalle St., Suite 7-500 Chicago, IL 60604-1411